

September 2009

Dear Customer

Following a recent review of carriage charges against order values, it has highlighted that due to the increased cost of carriage we have had to review our minimum order policy.

From 1st September 2009

- Minimum order value £500.00 net (invoice value)
- Will be supplied at your standard discount
- A minimum of 3 copies per title must be purchased

NOTES:

- You can order below these minimums if you pay a contribution towards shipping of £29 per order
- We can supply only one order per month per customer below £1000 at invoice value, so we would appreciate your understanding in consolidating your requirements into one shipment monthly.